



Paradise Irrigation District

6332 Clark Rd, Paradise, CA 95969 · 530-877-4971 · Fax: 530-876-0483 · www.pidwater.com

AGENDA

Paradise Irrigation District Community Relations Committee Meeting 6332 Clark Road, Paradise, CA 95969

TUESDAY, JUNE 13, 2023 – 8:00 AM

Committee Members: Director Marc Sulik
PID Staff – Tom Lando and Mickey Rich
PID Consultant – Cedar Creek Publishing
Public Members – Chuck Bell, Ward Habriel

- ❖ *The Board of Directors is committed to making its meetings accessible to all citizens. Any persons requiring a special accommodation to participate, is requested to contact the District Secretary at 530-877-4971, extension 2039 at least 72 hours in advance of the meeting.*
- ❖ *Members of the public may submit comments prior to the meeting via email to gborrayo@paradiseirrigation.com before 7:30 a.m. on the day of the meeting or they may comment on Agenda items during the time the item is presented. Speakers may comment on items not listed on the Agenda under Public Comment. Comments should be limited to a maximum of three (3) minutes. State Law prohibits the PID Board of Directors from acting on items not listed on the agenda. The public may access this meeting remotely:
Web access Via Zoom Meeting platform: <https://us02web.zoom.us/j/88192841237>
Telephone: +1 669 900 6833 US
Meeting ID: 881 9284 1237*

1. Opening

2. Public Comment

This is the time for members of the audience to present items not on the Agenda. No action can be taken on these items, but they may be placed on future agendas for consideration. Comments should be limited to a maximum of three minutes duration. If more time is needed, communication may be submitted in writing to committee members, or placed on the agenda for a future committee meeting.

3. Community Relations Activity Update (Mickey Rich)

4. Strategic Plan Goals (Mickey Rich)

- a. Annual Voice of the Customer Survey
- b. Routine customer service survey
- c. Phone surveys

5. Communication Outreach & Messaging

- a. June 2023 Garden Tour Update (Ward Habriel)
- b. Update: Electronic sign for PID's Clark Road location (Mickey Rich)
- c. Capacity Fee Changes (Tom Lando / Mickey Rich)

6. Policy Change Communication Update (Mickey Rich)

7. PID Demonstration Garden Update (Marc Sulik, Chuck Bell, Ward Habriel)

8. Consider Establishing Future Meeting Date

9. Adjournment