



Paradise Irrigation District

6332 Clark Rd, Paradise, CA 95969 · 530-877-4971 · Fax: 530-876-0483 · www.pidwater.com

AGENDA

Paradise Irrigation District Community Relations Committee Meeting 6332 Clark Road, Paradise, CA 95969

TUESDAY, APRIL 9, 2024 – 8:00 AM

Committee Members: Board of Directors – Elliott Prest & Patricia Guillory
PID Staff – Tom Lando and Mickey Rich
PID Consultant – Cedar Creek Publishing
Public Members – Chuck Bell, Marc Sulik

- ❖ *The Board of Directors is committed to making its meetings accessible to all citizens. Any persons requiring a special accommodation to participate, is requested to contact the District Secretary at 530-877-4971, extension 2039 at least 72 hours in advance of the meeting.*
- ❖ *Members of the public may submit comments prior to the meeting via email to gborrayo@paradiseirrigation.com before 7:30 a.m. on the day of the meeting or they may comment on Agenda items during the time the item is presented. Speakers may comment on items not listed on the Agenda under Public Comment. Comments should be limited to a maximum of three (3) minutes. State Law prohibits the PID Board of Directors from acting on items not listed on the agenda. The public may access this meeting remotely:
Web access Via Zoom Meeting platform: <https://us02web.zoom.us/j/88192841237>
Telephone: +1 669 900 6833 US
Meeting ID: 881 9284 1237*

1. Opening

2. Public Comment

This is the time for members of the audience to present items not on the Agenda. No action can be taken on these items, but they may be placed on future agendas for consideration. Comments should be limited to a maximum of three minutes duration. If more time is needed, communication may be submitted in writing to committee members, or placed on the agenda for a future committee meeting.

3. Community Relations Activity Update (Mickey Rich)

- a. Grazing Festival – May 4
- b. Community Open House – June 1 & 2
- c. ACWA Region 2 Tour – June 27

4. Communication Outreach & Messaging

- a. Update: Electronic sign for PID's Clark Road location (Mickey Rich)
- b. Vegetation Management Survey Results
- c. Amendment to PID Policy - Customer Assistance Program

5. PID Demonstration Garden Update (Chuck Bell, Marc Sulik)

6. Website Revamp

7. Meeting Schedule: Review and confirmation of committee meeting schedule for the remainder of 2024.

8. Adjournment

(Amendments to Chapter 7.10 - Customer Assistance Program
Adopted 03/20/2024 Board of Directors Meeting)

The District's determinations under this policy will be made by District staff in writing and mailed to the owner at the billing address on the District's records. Any person aggrieved by a staff determination may file a written appeal to the Board of Directors, no later than sixty days after the date of staff's determination. The Board will consider the appeal and make its decision at a noticed public meeting.

7.10 CUSTOMER ASSISTANCE PROGRAM (CAP)

This rate assistance program provides a \$10.00 per month reduction from the total service charge for active residential customers and up to one water service account for vacant land property owners. The subsidy amount comes from the unallocated portion of the 1% annual property taxes collected within the District.

- a. Each December the District Manager will determine if the District has sufficient unallocated "non-rate revenue" from PID's share of property taxes to be received for the subsequent year.
- b. On a first-come-first-served basis, the specified number of qualifying applicants who apply and provide qualifying documentation, on or after the first working day of December of each year, will be designated to receive a \$10.00 per month reduction in their otherwise applicable total service charge to their residential user classification billing for the succeeding calendar year.
- c. Applications will NOT be accepted without a copy of the qualifying documentation. Both documents (PID application and PG&E billproof of income) must be submitted simultaneously.
- d. There will be no retroactive credits given.
- e. Customers receiving the CAP discount will be required to re-certify every ~~three~~ years.

~~f. The District will first consider PG&E CARE qualified customers and if any funds remain, the District will consider qualified PG&E FERA customers in the order received. Any of the following proofs of income may be submitted with the application:~~

- a. Proof of enrollment in PG&E's CARE program
- b. CalWORKs, CalFresh, general assistance, or Medi-Cal (or non-California state equivalent)
- c. Supplemental Security Income/State Supplementary Payment Program
- d. California (or state equivalent) Special Supplemental Nutrition Program for Women, Infants, and Children
- e. Proof that the household's annual income is less than 200 percent of the federal poverty level

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Amended 01/16/19: §7.7 & 7.8
Amended 05/20/20: §7.8
Addition 03/17/21: §7.10
Amended 06/16/21: §7.7.1 & §7.7.3
Amended 02/16/22: §7.8.3
Amended 02/15/23: §7.7.3; Addition §7.7.5
Amended 03/15/23: §7.7.3
Amended 04/19/23: §7.7.3; Addition §7.7.6

The Board reserves the right to modify the terms and conditions of the program at any time at a regular or special meeting.

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Addition 03/17/21: §7.10
Amended 06/16/21: §7.7.1 & §7.7.3
Amended 02/16/22: §7.8.3
Amended 02/15/23: §7.7.3; Addition §7.7.5
Amended 03/15/23: §7.7.3
Amended 04/19/23: §7.7.3; Addition §7.7.6



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DATE: March 29, 2024
TO: Community Relations Committee
FROM: Mickey Rich, Assistant District Manager
SUBJECT: Meeting Schedule - 2024
04/09/2024 Community Relations Committee Meeting

The Community Relations Committee has been meeting on a bi-monthly basis with meetings scheduled at 8:00 a.m. on Tuesday preceding the following week's Board of Directors Meeting.

Based on this schedule, the remaining 2024 committee meetings would be as follows:

Tuesday, June 11, 2024, 8:00 a.m.
Tuesday, August 13, 2024, 8:00 a.m.
Tuesday, October 8, 2024, 8:00 a.m.
Tuesday, December 10, 2024, 8:00 a.m.

If the Community Relations Committee would like to confirm the meeting schedule for the remainder of 2024, staff will enter on the calendar and forward to committee members.