



# **Paradise Irrigation District**

## **POLICY AND PROCEDURES MANUAL**

6332 Clark Rd  
Paradise, Butte County  
California

**ADOPTED NOVEMBER 19, 2014**

### **Amendments:**

11/18/15 §2.22 & 2.27.B.  
04/20/16 §4.1  
09/21/16 §12.2.2  
03/15/17 §2.22.A, 2.25, 2.26, 2.27.C.3  
04/19/17 §2.22.A & B  
05/17/17 §2.19.B  
03/15/17 §4.1, 4.3.C, 4.6.E, 4.11.B.1  
05/17/17 §4.1.B, 4.3.C, 4.6.A; Added 4.3.E,F&G  
12/06/17 §2.22.A.2  
12/20/17 §2.21, 6.5, 6.6, 9.2, & 12.2.6  
02/21/18 §2.27  
10/17/18 §6.7, 6.7.1, 6.7.2 & 6.8  
01/16/19: §6.6.4, 6.12.4, 6.14, 7.7 & 7.8  
04/17/19: Added §12.2.2.1  
02/19/20: §2.21.D. & E.  
05/20/20: §7.8  
06/17/20: §11.9  
10/21/20: §2.22.A

### **Amendments:**

03/17/21: §6.14, §7.10  
03/30/21: §13.3  
06/16/21: §4.1.A, §7.7.1 & §7.7.3  
07/21/21: §1.1  
02/16/22: §7.8.3  
07/20/22: §2.4.B. & C, & §12.2.2, 12.4.3.E, 12.4.7.A, 12.4.10  
01/18/23: §2.7.B.  
02/15/23: §4.1.A, §7.7.3, & Addition of §7.7.5  
03/15/23: §7.7.3  
04/19/23: §7.7.3; Addition of §7.7.6  
05/17/23: §12.2.2  
08/16/23: §14.4.B, 14.5.A.&E.  
02/21/24: §4.1.A  
03/20/24: §6.15, 7.10, 13.1.E & 13.5

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# Terms

<b>Applicant</b>	Any person, as defined herein, applying for water service.
<b>Approved Water Supply</b>	Any water supply whose potability is approved by a state or local health agency.
<b>Auxiliary Supply</b>	Any water supply on or available to the premises other than the approved water supply.
<b>Backflow</b>	A flow condition, caused by a differential in pressure that causes the flow of water or other substances into the distributing pipes of the District's water supply from any source other than an approved water supply source. Back-siphonage is one cause of backflow. Back pressure is the other cause.
<b>Board</b>	The Board of Directors of the Paradise Irrigation District.
<b>Commercial Service</b>	Delivery of water to customers engaged in trade, manufacturing and all other business and processing activities, including lodges, motels, hotels, trailer parks, home businesses, duplexes, triplexes, apartment houses etc., and other social or political organizations. Commercial service shall also include small businesses with living quarters attached thereto or served by the same meter.
<b>Connection Fee</b>	That portion of the installation charges consisting of meter costs, service installation fee, and if applicable, a road crossing fee.
<b>Cost</b>	The total cost of labor, material, transportation, equipment rental, supervision, engineering, legal, and all other necessary overhead expenses.
<b>Customer or Consumer</b>	A water user of record.
<b>Distribution Mains</b>	Installations starting from the turnouts provided in the "Main Conveyance" system extending to individual services throughout the District in the form of main or lateral extensions, to provide the customers with water service.
<b>District</b>	Paradise Irrigation District, the territory of the Paradise Irrigation District, its directors, officers, employees, and facilities.
<b>Domestic or Residential Service</b>	Water for all household purposes, including water for sprinkling lawns, gardens or shrubbery; washing vehicles and

clothes; human consumption, sanitation; and other general and customary purposes.

<b>District Manager</b>	The person employed by the District as its executive officer.
<b>Installation Charges</b>	Includes the Capital Improvement Fee for system improvements, meter cost, service installation fee, and if applicable, a road crossing fee.
<b>Main Conveyance or Transmissions Mains</b>	The major pipeline and the laterals connected thereto, forming the basic system as provided for in the Bureau of Reclamation Contract.
<b>Person</b>	Any individual, firm, company, partnership, association, corporation, Federal, State and County governments, public utility, municipality or institution.
<b>Person</b>	Individual, corporation, company, association, partnership, or other public body or institution.
<b>Premises</b>	A lot, parcel or acreage under single ownership, except that any separate structure shall be deemed a separate premises. Apartment houses, motels, office buildings and structures of like nature, may be classified as a single premise by the District.
<b>Public Water System</b>	The District system.
<b>Reconnection</b>	Means the reconnection of water service by a customer, other person, or by the District after service has been disconnected by Paradise Irrigation District.
<b>Residential Service</b>	Delivery of water to a parcel of land which does not meet agricultural, commercial, or rural service requirements.
<b>Service</b>	The pipeline and appurtenant facilities, such as curb stops, service lines, meter yokes, meter boxes, meter gate valve and fittings, all used to extend water service from a distribution main to the premises. Where services are divided at curbs or property lines to serve several customers, each branch service shall be deemed a separate service.
<b>Service Connection</b>	The point of connection of a user's piping to the water supplier's facilities.
<b>Service Reconnection Charge</b>	Fees levied in cases where the District has previously turned off service for delinquent payment.

<b>Tamper</b>	To rearrange, injure, alter, interfere with, or otherwise prevent a device from performing its normal or customary function.
<b>Water Service</b>	The provision of water by Paradise Irrigation District for compensation.
<b>Water Supplier</b>	The District.
<b>Water System</b>	Improvements installed within a tract of land for the purpose of providing water service to a subdivision.
<b>Water Turn-off Charge</b>	Fees levied in cases where the customer requests to have their service turned off and on for their convenience. This fee does not apply to new customers or move-outs.
<b>Water User</b>	Person(s) using water for residential, commercial, rural, or agricultural purposes.
<b>Waterline Extension</b>	Water main(s) installed for the benefit of existing parcels of land without previous water service.

## **Measurements**

<b>Acre-foot</b>	435.6 units of water (equal to 325851.429 gal)
<b>HCF</b>	Hundred Cubic Feet
<b>Unit of Water</b>	1 HCF of water (equal to 750 gal)