

WATER NEWS



Our water.
Our future.

July 2020

Paradise Irrigation District

Let's raise a glass to all the supporters of Paradise water!

Thanks to you, the State has approved PID's backfill funding for operations in 2020-21



We'd like to raise our glasses (of clean water) to the members of the Paradise community, who called into budget committee on short notice to talk about how important PID is to the community. Without the support of the community, it would have been hard to imagine we would get funding.

Thanks to your support, it is our understanding that PID will in fact be receiving its second year of backfill in this year's fiscal budget. We are deeply appreciative to Governor Newsom and the Administration, which was tasked with making very painful fiscal cuts this year, but still included funding for our community's water.

The second year of funding will go

towards operational costs, such as treating and delivering clean water, performing regular water system maintenance, and ensuring we have the staffing and resources to continue to provide essential services to our customers.

None of this would have been possible without the help of our elected officials, Assembly Member James Gallagher and Senator Jim Nielsen, as well as Budget Chairs Senator Holly Mitchell and Assembly Member Phil Ting and their respective staff. We also want to thank the robust coalition that pushed for a second year of backfill including the Teamsters, the IBEW, the North State & State Building Trades, the California Labor Federation, the Operating Engineers, NCWA, ACWA, RCRC, and CSDA.

PID is committed to providing safe, affordable, and clean drinking water to a rebuilt Paradise. We look forward to working with the Newsom Administration and stakeholders on a plan to keep PID operational and financially self-sufficient in the long run.

Your water: Quality you can trust from PID



More than 380,000 tests at 4,700 ridge locations means our water system is one of the most densely tested in the US. Find the status of water quality for any Paradise location at: pidwater.com/recovery

COVID-19 Response

Stay up-to-date on how the governor's orders affect PID business operations.

Visit online at:

pidwater.com/covid-19-response

Annual Lien Processing - The Paradise Irrigation District has an annual process to ensure fee collection from all property owners including, if necessary, placing a lien on the property. Liens are filed once per year (usually in August) with the Butte County Assessor's Office and are attached to the property taxes as a special assessment. Customers with outstanding balances who wish to avoid the lien process, can pay the amounts due to the Paradise Irrigation District before the July due date shown on their notification letter. If you have questions about the lien process, please contact our customer service department at 530-877-4971.

Contacting us:



pidwater.com
facebook.com/pidwater



6332 Clark Rd, Paradise



530-877-4971



Strategic Planning in Progress

Invitation To Participate

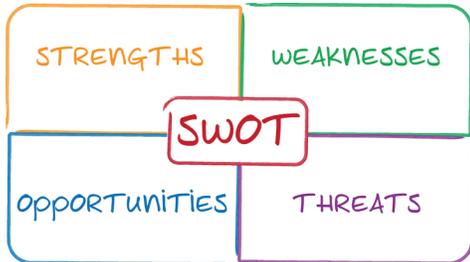
In February of this year the Board of Directors and staff began the process to update the PID Strategic Plan. The purpose of the Strategic Plan is to:

- Provide Clear Focus and Determine Organizational Direction
- Define Organizational Priorities
- Coordinate and Unify Efforts
- Identify Areas of Opportunities for Growth
- Facilitate Progressive Advancement of the Organization's Goals

This planning process is crucial to our ability to remain sustainable and to meet the needs of our evolving community with excellence. We need your help to ensure we get there.

How You Can Participate

- **Complete our Voice of the Customer survey** either by
 - Hardcopy (Included with your July bill or at the PID office)
 - Electronically – surveys will be emailed in August
- **In person** - be our guest at our Community Engagement Event. Agenda will include Voice of the Customer activities and S.W.O.T. Analysis (space is limited, RSVP required)



Save the Date



Community Engagement Event

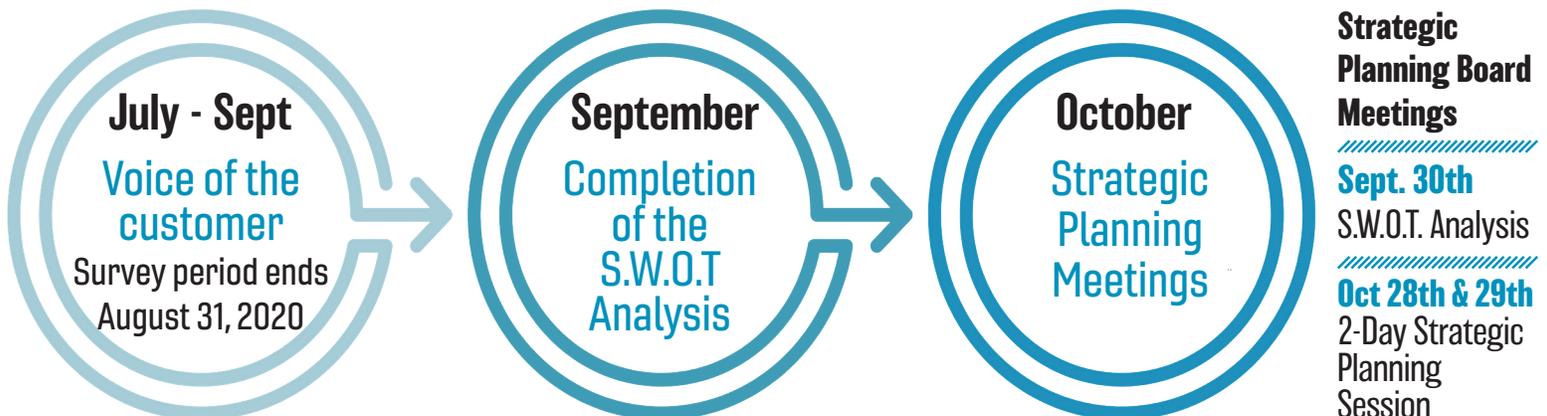
September 9, 2020
from 9:00-11:00 am

Paradise Alliance Church Gym
6491 Clark Rd, Paradise CA

Space is limited:

RSVP to: <https://bit.ly/pidevent>

Strategic Planning Timeline



Contacting us:



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6332 Clark
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