

# WATER NEWS



**Our water.  
Our future.**

May/June 2022

Paradise Irrigation District

## Easier billing is on the way..

Paradise Irrigation District customers with more than one property will discover that changes in the way the bills are now issued will make life a bit easier.

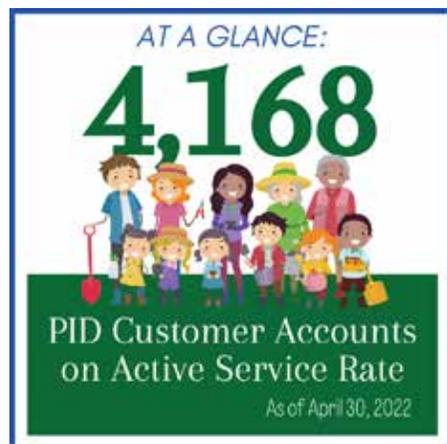
With the May billing cycle, all invoices will now be issued on the 15th of each "odd" month (e.g. January, March, May, July, September, November). Previously customers were billed on the 15th and 20th of each billing month depending on the account's service address.

The change consolidates bills for property owners with multiple accounts into a single billing and envelope.

PID bills are issued in odd-numbered months and cover a two-month billing period.

An additional improvement is that all customers will now have 30 days to pay their bill in full without penalty instead of the previous policy of 25 days.

Questions? Call 530/877-4971.



## How will you save water this summer?

*PID's wise water use guidelines:*

- No outdoor watering noon to 6 pm.
- No outdoor watering within 48 hours after measurable rainfall.
- Wash vehicles only if using a nozzle with a shut-off valve.
- Landscape fountains and water features must use recirculation system.
- No overspray or water runoff on hard surfaces.
- No washing hard surfaces.



## GARDEN TOUR TICKETS ON SALE

**June 4: 10 am to 4 pm**

- Tour three beautiful Ridge gardens
- Great ideas for water-wise landscaping
- Plant and garden sale
- Benefits Paradise Garden Club's scholarship fund

**Tickets: \$10**

Buy at Bobbi's & DejaVu Nursery  
or online: [ParadiseGardenClub.org](http://ParadiseGardenClub.org)  
Partnering with Paradise Irrigation District



**MEETING TIME CHANGE: The June 15, 2022 PID Board meeting will be held at 8:30 am rather than the usual 6:30 pm time.**

## Options Study public meeting is May 24 6-8 pm at PID Office or via Zoom • Register online

The State of California has prepared an Options Study for providing water to the community of Paradise. The draft study has been prepared and will be presented from 6 to 8 pm on May 24; you can attend in person at PID's office or online via Zoom. Registration is required to attend. For registration or to view the study go to: [PIDWater.com/options](http://PIDWater.com/options)

Backflow device FAQ:

## Did you know?

Each PID connection must now have a backflow prevention device and each of those needs to be inspected and certified annually. The good news is that you can opt to have PID do the maintenance and certification and not have to worry about it!

PID can install a FEMA-funded backflow prevention device at no cost to you. As a condition for the FEMA funding, PID must be responsible for the device maintenance and the required annual testing.



Cost is \$60/year, paid with \$10 extra on each two-month bill. Sign up at [PIDwater.com/enroll-PID-backflow](http://PIDwater.com/enroll-PID-backflow) or drop by the PID Office (6332 Clark Road).

Customers who don't sign up by June 30, 2022 must install (or upgrade) an existing backflow device. The specific device required as well as fee information for required PID inspection (\$70) and a list of approved certified backflow testers is at [PIDWater.com](http://PIDWater.com).

## Ensuring your water is clean and safe:

Your Paradise Irrigation District professionals make sure your water is safe, clean and high quality every hour of every day of the year. The district's Treatment Plant, located just below the Magalia Dam, is staffed around the clock, no matter the season.

"Even during the Camp Fire, we continued processing safe water," notes Treatment Plant Superintendent Bill Taylor, a PID employee since 1999. "Although the water was contaminated due to breaks in the distribution system, up at the Treatment Plant we never stopped processing water and the water leaving the plant never violated any required health standards."

Taylor points out that safe and clean water is often taken for granted. But that safety is vital for the well-being of the entire community. "What we do here at the PID Treatment Plant directly affects the health of everyone in town every day. We're more accountable for the health of every single person in this district than our community's doctors are!"

In addition to Taylor, the team at the treatment plant includes six additional state-certified operators. They analyze the district's water flow needs to adjust the production as well as test the chemistry of the water to ensure the right filtration is occurring.

"We take pride in what we do to serve the town with quality water," Taylor says. "Our team is a close-knit family. We work well together and we work hard. Be-

cause of our team of treatment operators, people in Paradise don't have to worry about what comes out of their tap."



Bill Taylor, Treatment Plant Superintendent



## We're here to help:

Since the Camp Fire, our customers face many unique situations—whether they're staying in a temporary home on their lot, or rebuilding or purchasing a home. Our friendly customer service professionals are eager to help you get into your Paradise home and will help you understand the steps you need to take to get water service. Check our website and Facebook page as well!



6332 Clark Rd.  
Paradise CA



530-877-4971



[pidwater.com](http://pidwater.com)  
[facebook.com/pidwater](https://facebook.com/pidwater)

