

WATER NEWS



**Our water.
Our future.**

July/August 2022

Paradise Irrigation District

Testing proves it: Our water is healthy and safe

**MOVING
FORWARD
WITH PID** 

**PID performed more than 80,000 tests of
1,700 water samples since Sept. 2020**

PID is nearing the end of the district's voluntary additional testing period to make sure our water is safe and healthy following the 2018 Camp Fire.

Since September 2020, we have taken more than 1,700 water samples, performing

more than 80,000 additional tests within our distribution system, ensuring our water meets or exceeds state water guidelines.

We've continued to find nothing but clean water in all this voluntary testing so PID is pleased to announce we are closing out

our additional testing efforts and resuming our ongoing and regular standardized state testing.

See the mapped results of our last two years of testing here: <https://pidwater.com/water-quality>

Metering continues

PID service addresses continue to receive meters as we restore metering district-wide. Customers are notified prior to installation; water service will be briefly interrupted during installation.

Follow these guidelines to save water:



**Sweep surfaces—
don't spray**



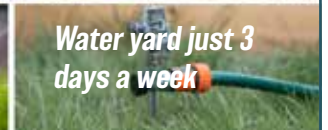
**Adjust sprinklers—
don't spray
hardscape**



Check for leaks



**Water before noon
or after 6 pm**



**Water yard just 3
days a week**

PID's water supply is in good condition this year but statewide drought concerns have caused California's State Water Board to impose "level two" restrictions to conserve water. PID must participate in the mandated conservation measures—and it makes sense because we want to preserve this precious resource for our community's future.

Although most customers don't yet have water meters and are unable to easily track their water use until their meter is installed, we're asking customers to observe a few common sense practices to keep water use at a reasonable level. Non-compliance with PID's wise water use guidelines shown here will result in a warning; second and subsequent violations observed by a PID representative will result in a \$25 surcharge on the next bill.

FACT:

PID customers are using almost the same total amount of water as they were prior to the Camp Fire—and we have far fewer people in the community today.



Annual water quality report available: pidccr.com

Get a discount on your water bill if your household qualifies

Apply online or in person to receive a discount on your PID water bill if yours is a qualifying low-income household. The Customer Assistance Program follows the

income qualifications of PG&E's CARE program—so if you qualify for that program, you'll likely qualify for the PID discount as well.

Applications are available online (<https://www.pidwater.com/cap-application>) as well as at PID's office (6332 Clark Road, Paradise).

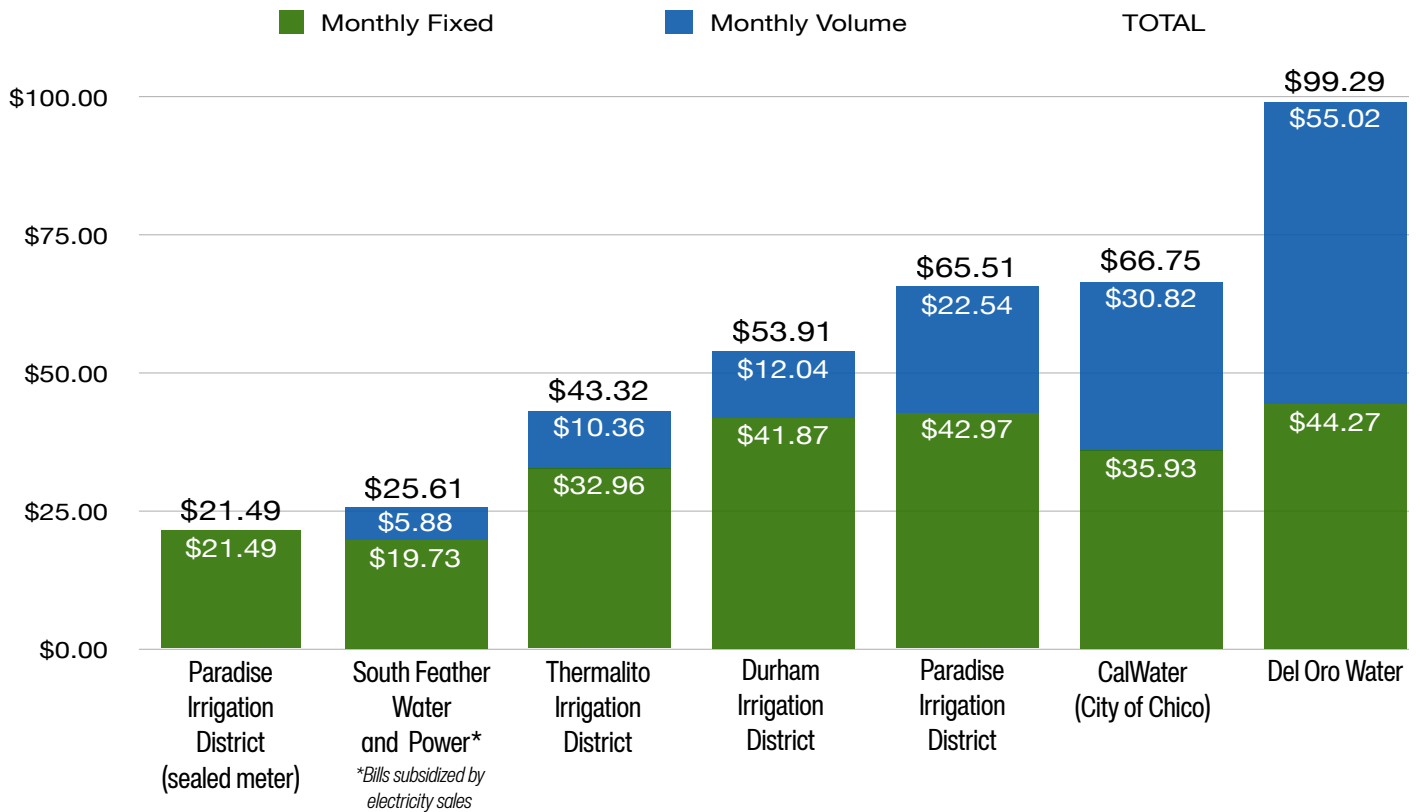
How do PID's rates compare locally?

Monthly Single Family Residential Water Bills: 1,400 cubic feet used (10,473 gallons)



No inflation here: PID's rates are the same as prior to the 2018 Camp Fire

Thanks to a positive settlement with the Fire Victims Trust, PID is more financially sound, resulting in stable rates for its customers. PID is actively managing its financial assets to keep water rates stable as the community moves forward in recovery and customer growth.



We're here to help:

Since the Camp Fire, our customers face many unique situations—whether they're staying in a temporary home on their lot, or rebuilding or purchasing a home. Our friendly customer service professionals are eager to help you get into your Paradise home and will help you understand the steps you need to take to get water service. Check our website and Facebook page as well!



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530-877-4971



pidwater.com
facebook.com/pidwater

