

# WATER NEWS



**Our water.  
Our future.**

May/June 2023

Paradise Irrigation District

## New reservoir tank install project continues; Zone A pipeline install is also under way

### Projects increase water storage and create “redundant” water transmission in case of damage to existing line

Paradise Irrigation District continues with community-wide water supply recovery projects with ongoing work to replace Reservoir B as well as Zone A pipeline installation. The projects will increase fireflow water storage and improve water distribution for our customers.

The previous Reservoir B was a lined tank with a cover and lining; the cover and lining were destroyed in the Camp Fire, leaving PID with 2 million gallons less storage capacity. The replacement for Reservoir B is two steel tanks, each with a 1.5 million gallon capacity.

The project installs a 16-inch pipeline from the Water Treatment Plant to the Zone A tank where water will be pumped through a new pump station. This new pipeline creates a redundant water supply to the PID system to ensure water can still be supplied if anything happens to the current transmission line.



Project funding for the replacement water tanks comes from a grant from the Drinking Water State Revolving fund, to assist PID with replacement projects to help PID further recover from the Camp Fire’s devastating effects on our community’s water system. Funds for the Zone A pipeline are through a Water Supply Hazard Mitigation grant; 75% of the costs are covered by FEMA.



***Above:** Concrete pads for PID’s two new steel water tanks; each will hold 1.5 million gallons of water. **Below:** Work continues on the Zone A pipeline installation to create a redundant water supply for customers in case of problems with the existing line.*



Now that your water meter is in,  
download the phone app,  
"dropcountr" (or view it online) to  
monitor your water use.

PIDWater.com

dropcountr  
Save water. Save money.

# It's not too late to reconnect with PID to save \$\$\$

## Share this with friends who may not get the news; savings are significant

Property owners who “disconnected” from Paradise Irrigation District have a limited time to reconnect with the district to save money on future reconnect and capacity fees. There’s still time to reconnect under the current pricing; parcel owners can reconnect now to avoid missing the deadline.

Since the 2018 Camp Fire, most parcel owners that previously had PID service opted to be on the “Active” rate and receive water (\$42.97/month plus water quantity charge) or be on “Ready to Serve” rate (\$21.49/month) and have a sealed meter but with the assurance PID would, upon the owner’s request, convert the parcel to active rate at any time in the future. A smaller number

of property owners who had previously been served by PID requested to drop PID service entirely; it’s this last group which will be affected by the upcoming deadline.

As of the deadline, parcels moving from the Disconnected to Ready to Serve or Active rates will pay additional capacity charges and will not receive a credit on meter installation fees.

Additionally, parcels which were disconnected are currently charged a cost for a meter, service lateral, backflow and labor costs associated with re-establishing service at the time they place an order for a meter

Contact the PID Office by phone (530/877-4971) or in person (6332 Clark Road, 9 am to 4 pm, M-F) to re-establish service.

*Planning your new landscaping? Visit PID’s Demonstration Garden to see a variety of plantings that will thrive on the Ridge. It’s north of PID’s office, 6332 Clark Road.*

**BOARD MEETING TIME CHANGE:** The June 21 board meeting will be held at 8:30 am.  
Attend via Zoom or in person at the District Office (6332 Clark Road)

# GARDEN TOUR

June 3 & 4  
6 Gardens • Plant Sale

**TICKETS: \$20**  
ParadiseGardenClub.org

Discover water-saving ideas for your yard!

### PID AT A GLANCE:

**8,959**  
Total Customers



**4,832**  
Active Service Rate Accounts

**5,697**  
Properties with Cleared Water  
As of April 30, 2023

## We're here to help:

Since the Camp Fire, our customers face many unique situations—whether they’re staying in a temporary home on their lot, or rebuilding or purchasing a home. Our friendly customer service professionals are eager to help you get into your Paradise home and will help you understand the steps you need to take to get water service. Check our website and Facebook page as well!



6332 Clark Rd.  
Paradise CA



530-877-4971



pidwater.com  
facebook.com/pidwater

